# SMART Strategic Achievements July 2024

#### Scale Effectively

- Grown from 225 Meetings to 349
- Grown from 53 Members to 107 Member
- Grown from 0 Thrive Members to 7
- · 28 Volunteer-led meetings
- Trained 693 Facilitators up from 533 last financial year
- Development of Outcomes Measurement Framework

## Financial Sustainability

- · \$650K Philanthropy achieved
- \$500K recurring Federal Funding
- \$187K State Funding via NADA funding for App Development
- \$50K Collier Charitable Fund Grant Digital Transformation Project
- \$39K Snow Foundation Donation
- From \$260K in Training Revenue to \$370K
- Membership Revenue from \$25K to \$59K
- Total Revenue from \$1.56M to \$1.9M

# Data Enable and Digitise

- · YOUTH and YARN tools added to the Facilitator Portal
- SMART App development
- More resources available on website i.e. LGBTIQA+ Practice Guides and Specialised SMART Program Manuals available for purchase
- · Growth of Digital team to support ongoing projects and initiatives
- Editable digital flyers created to support meeting promotion by facilitators for multiple SMART meetings (Standard/Youth/Yarn/Family & Friends/LGBTIQA+)
- 70% of meetings verified and available via Pathminder
- Internal meetings and communications migrated to Google Workspace

# Supporting Our People

- · Yada Bingari Staff Retreat held
- · EAP workshop on Thriving in a Hybrid Working Environment
- EAP workshop on Wellbeing
- · Gallup Strengths profile and coaching for all staff

SMART Recovery + Training Revenue
Growth from
\$260K
\$370K

(42% growth)

+ Membership
Growth from
53
Members
to 107
(101% growth)

+ SMART Meetings
225
to 349
(55% growth)

+ Trained

693
Facilitators
up
from 533 last
year
(30% growth)

+ Membership
Revenue Growth
\$25K
to
\$59K
(136% growth)

+ Total Revenue
Growth from
\$1.56 \( \)
\$1.9 \( \)
(21% growth)

# SMART Strategic Achievements July 2024 (cont.)

### **Innovation Priorities**

- Grown from 5 Youth Meetings to 11
- Grown from 0 Yarn SMART Meetings to 7
- Grown from 1 Family and Friends Meeting to 9
- Grown from 1 LGBTIQA+ Meeting to 5
- Grown from 6 to 20 Justice Meetings
- Commissioned review of Inside Out Program
- Development of Parent Resource
- Mental Health and AOD partner collaborations including 2 Lifeline SMART Meetings

## **Developing our Voice**

- Christmess movie partnership
- G6 integrated digital solution to alcohol harm
- Targeted campaign for GP awareness and engagement connected us with 534 GPs, only 2.9% of whom were aware of SMART prior to the campaign
- University activation with UNSW for World No Tobacco Day
- Engagement with Australian Counseling Association

# Government Engagement Meetings held with:

ACT Minister for Community Services, Seniors and Veterans, Corrections and Justice Health, Mental Health, Population Health

**ACT Minister for Police & Emergency Services** 

ACT Minister for Community Services and Facilities, Disability, Employment and Workplace Safety, Government Services and Procurement

ACT Spokesperson for Women, Education, LGBTIQA+ Affairs, Young People and Youth Justice

NSW Minister for Women, Seniors, and the Prevention of Domestic Violence and Assault

NSW Shadow Minister for Youth Justice

QLD Minister for Police and Community Safety

QLD Assistant Minister for Education and Youth Justice

QLD Executive Director of Youth Justice Statewide Services - Department of Children, Youth Justice and Multicultural Affairs







